

# Maintenance

## Maintenance

SP Converged is committed to providing you with a professional, friendly, fast and reliable maintenance Service irrespective of your communications infrastructure or make of telephone system SP Converged guarantee a Competitive and reliable solution tailored to support you as a business and to safeguard your comms infrastructure.

SP Converged provide a nationwide network of approved engineers in order to provide dedicated regional Fault resolution to our nationwide customers. We will work with you to understand your maintenance requirements as An individual business and provide clear Service Level Agreements in order to provide you with piece of mind.

Our support staff can access your comms infrastructure through remote access 24/7 enabling our engineers to carry Out diagnostics,upgrades and to perform fault analysis without costly site visits and therefore providing a speedy resolution

To any issue that we come up against as well a significant cost savings to your organisation.

We would welcome a friendly consultation with you in order to discuss your maintenance requirements so please call Us on 01895 259 066 or email [info@spconverged.com](mailto:info@spconverged.com)